

UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Vignia 22313-1450 www.uspto.gov



ih Data Shoot

CONFIRMATION NO. 6361

Bib Data Sheet										
SERIAL NUMBI 10/829,557			CLASS 379		GROUP ART UNIT 2645		ATTORNEY DOCKET NO. 064198.0189 (LB1035)			
APPLICANTS										
Benjamin A. Knott, Round Rock, TX;										
John M. Martin, Austin, TX; Robert R. Bushey, Cedar Park, TX;Michael D. Ahnemann, Newton, MA;										
** CONTINUING DATA **********************************										
		hohe	HA							
** FOREIGN APPLICATIONS ************************************										
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 07/06/2004										
Foreign Priority claimed		yes A no		STATE OR	SHE	ETS	тот	AL	INDEPENDENT	
35 USC 119 (a-d) conditions yes no Met after met Verified and Acknowledged Examiner's Signature Met after COUNTRY TX						DRAWING CLA			CLAIMS 3	
ADDRESS 31625 BAKER BOTTS L PATENT DEPAR 98 SAN JACINTO AUSTIN , TX 78701-4039	TMEN						V			
TITLE User interface for	"how	to use" application of	automate	ed self service	call ce	nter				
							All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time)			